

ZINACLE

Campus Universitario, Avda de Elvas, s/n
Edificio Parque Científico y Tecnológico, Oficina 1.9
06006 Badajoz

has been assessed and certified as meeting the requirements of

UNE EN 15038:2006 "TRANSLATION SERVICES"



For the following activities

Translation services.

in/ from the following sites

Campus Universitario, Avda de Elvas, s/n, Edificio Parque Científico y Tecnológico, Oficina 1.9 - 06006 Badajoz

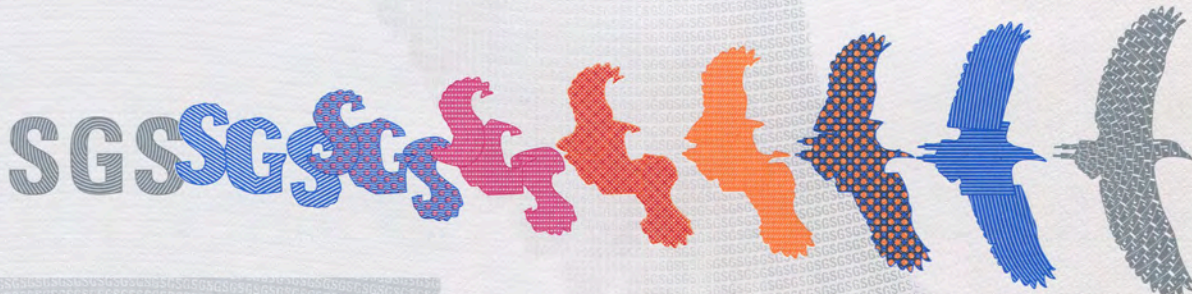
This certificate is valid from
8 November 2014 until 8 November 2017.
Issue 3. Certified with SGS from November 2011.

Authorized by

Certification Management

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QUALITY POLICY

THE ZINACLE COMMITMENT:

***“TO HELP OUR CLIENTS INTERNATIONALISE AND GLOBALISE,
ACTING AS A BRIDGE TO OVERCOME LANGUAGE BARRIERS IN
COMMUNICATIONS***

AND A NEXUS BETWEEN CULTURES,

***ALWAYS GOING THE EXTRA MILE TO OFFER THE VERY BEST
SERVICE,***

***UNDERSTANDING OUR CLIENTS’ NEEDS AND USING EVERY
AVAILABLE RESOURCE TO MEET THEM,***

***OFFERING AN INDIVIDUALLY-TAILORED AND PROFESSIONAL
SERVICE ADAPTED TO THEIR REQUIREMENTS,***

***ENABLING THEM TO MAXIMISE THEIR SUCCESS AND GROWTH
AND SALES EXPECTATIONS”***



Zinacle is committed to ensuring quality and excellence in all its activities. Our goal is to meet our clients' requirements to their full satisfaction, providing solutions adapted to their needs on every occasion.

We are committed to continuously improving our processes, activities and human resources, doing everything we can to exceed our clients' expectations and ensure that they are fully satisfied.

Zinacle's quality commitment means meeting our clients' translation and linguistic consultancy needs. We fulfil their expectations in terms of quality and delivery deadlines, providing linguistic and technical advice on the best solution for every situation. This includes translation, text revision, terminological material, translation databases, etc., in order to adapt texts to the linguistic reality of their final recipients.

When Zinacle agrees to do a job, it works with the client to guarantee the best possible contractual relationship and results for both parties, and this forms part of its policy of continuous improvement.